



C of C\$

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Chaar, et al  
U.S. Patent No. : 6,857,020  
Issued : February 15, 2005  
Application No : 09/716862  
Atty. Docket No. : YOR920000814US1  
Filed : November 20, 2000  
For: APPARATUS, SYSTEM AND METHOD FOR MANAGING  
QUALITY-OF-SERVICE-ASSURED E-BUSINESS SERVICE  
SYSTEMS

Mail Stop Post Issue  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

TRANSMITTAL OF DISCLAIMER UNDER 37 C.F.R. 1.321(a)

Sir:

Transmitted herewith is/are the following items in the above-identified application:

- Statutory Disclaimer Under 37 C.F.R. 1.321(a)  
 Please charge the required fee of \$130.00 to Deposit Account No. 09-0450 as set forth in 37 C.F.R. 1.20(d)  
 The Commissioner is hereby authorized to charge any additional fees which may be required by this paper, or credit any overpayment to Deposit Account No. 09-0450. A DUPLICATE COPY OF THIS SHEET IS ATTACHED

Respectfully submitted,

Dated: 10-5-06

By: Lynne D. Anderson

Lynne D. Anderson

Registration No. 46412

IBM Corporation

333 John Carlyle Street, Suite 635

Alexandria, VA 22314

Telephone No. 703-299-1455

Fax No. 703-299-1475

**Certificate  
OCT 11 2006  
of Correction**



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Chaar, et al  
U.S. Patent No. : 6,857,020  
Issued : February 15, 2005  
Application No : 09/716862  
Atty. Docket No. : YOR920000814US1  
Filed : November 20, 2000  
For: APPARATUS, SYSTEM AND METHOD FOR MANAGING  
QUALITY-OF-SERVICE-ASSURED E-BUSINESS SERVICE  
SYSTEMS

Mail Stop Post Issue  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

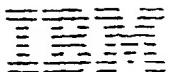
STATUTORY DISCLAIMER OF ALL CLAIMS OF US PATENT  
UNDER 37 C.F.R. 1.321(a)

Sir:

International Business Machines Corporation (Armonk, NY), the assignee of the entire right, title and interest in US. Patent 6,857,020 by virtue of the assignment recorded at reel 11908 frame 621 hereby completely disclaims all of the claims for the entire statutory term of the patent as defined in 35 U.S.C. 154 to 156 and 173. The assignee hereby agrees that this disclaimer is binding upon the owner, its successors or assigns.

The undersigned is a duly authorized representative of the assignee.

By: Lynne D. Anderson  
Lynne D. Anderson  
Registration No. 46,412  
IBM Corporation  
333 John Carlyle Street, Suite 635  
Alexandria, VA 22314  
Telephone No. 703-299-1455  
Fax No. 703-299-1475 DENBOB1 00000097 090450 6857020



20th Castle Drive  
Iowa City, IA 50501

### LETTER OF AUTHORITY

I, Patrick Toole, Vice President, Intellectual Property and Standards of International Business Machines Corporation (IBM), a New York corporation, do hereby delegate the authority to approve and execute documents on behalf of IBM relating to proceedings in the Patent, Trademark Registration or Copyright offices servicing any country or region of the world, or to related appeal proceedings, including, but not limited to: petitions; powers of Attorney, authorizations; verification; nominations of representatives; declarations; documents relating to maintenance and defense of the resulting industrial property rights; assignments of rights to apply for and acquire patents and trademark registrations; and evidence of such assignments; requests for the registration of patents as available for licensing, reports of inventions and petitions for waiver of patent rights to any department or agency of the United States Government; and, assignments, licenses and other instruments confirmatory of Government rights in patents and inventions, to Lynne D. Anderson, program manager, U.S. Patent and Trademark Office liaison.

Date: March 30, 2006

Patrick Toole  
Vice President, Intellectual Property & Standards  
International Business Machines Corporation